



Kitchen to go/Heritage Meal Refund Policy

Thank you for participating in Heritage School's meal program through Meal Manage. Below is the policy for refunds and meals being credited back to your account.

If your child will not be attending school for the day and lunch has been purchased, please email denisse@kitchentogocatering.com . Please provide your child's name, grade, and the day that the meal will not be picked up. A 48-hour notice is requested.

If your child is sick the day of, and lunch has been purchased, please email denisse@kitchentogocatering.com . Please provide your child's name and grade. We are requesting that you let us know by 7am the day of, so you can be credited the money back into your balance.

Anything over 7am the day off will not be able to be credited back to your balance.

If you choose to be refunded the money in your account balance and no meals have been purchased, you will be refunded the amount originally processed minus the credit card processing fee.

We appreciate your patience throughout this transition and hope we can make this change as easy as possible.

Thank you!
Kitchen to go Catering, Inc.